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Ms Charmelle Mullins

Norwood Branch

Nedbank

Upper Level

Norwood Mall

Corner of African Street and Sarie Marais Road

Hawkins Estate

Johannesburg

2192

South Africa

Dear Ms Mullins,

19 January 2015

I am addressing these lines to you to follow up my letter of 1 October 2014 - please see the enclosed photocopy - in which I have enquired about the status of my Transactor Plus account 1919571825 at your branch of Nedbank. That letter was posted to the address of your branch of Nedbank on 7 October 2014 in the registered mail item RT077324895DE and accepted there by your colleague Tj Tj Radebe on 8 October 2014. Photocopies of the paper records and prints of the online records of this mail transmission are also enclosed with this letter.

It is my hope that you would be so good to provide to me the requested information in the coming days. Looking forward to receiving your valued communication, I remain, for now, with thanks for your friendly attention.

Yours sincerely, I. Porada